

Privacy Policy

Issue 1.5, 2017-02-25 - [Changelog](#)

Your privacy is important to us

Therefore, we have developed a user-friendly Privacy Policy on how GEPARD handles your personal information.

Should you provide certain information by which you can be identified when using this website, then you can be assured that we will only use it in accordance with this privacy statement.

GEPARD may change this policy from time to time by updating this page. If changed in a material way, a notice will be posted along with the updated document.

Collection and Use of Personal Information

Data collection is different for

- anonymous users who browse published information, and
- registered users who get access to restricted business and product information

If you should be asked for any information by email or on our websites that you feel should not be given for confidentiality reasons, this may most probably result from a hacker attack. Please inform us as soon as possible in such case.

Data from anonymous users

What we collect

If you use this website anonymously (i.e. without logging in), we may collect for technical reasons the general use data as all other web sites do. The following is integral part of standard web server application software involved:

- Identification information about the computer and browser you use for accessing the web content:
- IP address
- Browser type and details
- Operating system type
- Language
- Internet service provider (ISP)

- We may also collect information regarding your activities on our website, like
- Referring and exit pages and
- Time-stamped click-stream data

Please note that as soon as any standard wiki or web content tools we are utilizing to maintain our websites and information exchange portal should amend this list (e.g. in order to correctly interface or to prevent fraud, ..) this is implicitly accepted.

What we do NOT collect

GEPARD does not collect any personal information from anonymous users. We will not record any of your Internet activity outside our web content with possible exception of referring and exit pages.

How we use these data

Obtaining this computer and browser information is standard for any website you visit and allows to handle browser specific peculiarities and issues, care for basic security measures, and to create general access statistics.

Data from registered users

Access to restricted business information will only be granted to registered users. It is necessary to clearly authenticate and identify users requesting access to restricted information.

What we collect

For setting up and operating such account, we require your

- Full name
- Email address
- Company name
- Country
- Product Installation Site (for customers)
- Login name

in addition to the general information we collect for anonymous users (see above).

In your own discretion, you may pass additional information to us in web forms for performing specific services, like information related to a support case.

What we do NOT collect

GEPARD will not ask you for any personal or business information that is not necessary for handling your authentication and access rights.

How we use these data

All collected information will only be used to authenticate your login and to give you access to all information available under your account, and in support to

carrying out actions you request.

From time to time we may use your personal information to send notices concerning your account and about changes to the information you access through your account, e.g. availability of downloads, changes of legal documents.

Supplementary information provided in request forms (e.g. support requests) will only be used for processing your request.

Contributions of registered users

We may offer you to edit, improve, and contribute articles to the technical documentation of a Product or a knowledge base. The purpose of this service is to share and build knowledge about the Product and about the field of work and expertise with other users of the Product.

If you should decide to contribute such information, you agree that this information will be visible to all other registered users of this Product. You grant the royalty-free right to use your information for training purposes and for their application of the Product, and for further development of the Product without fee. The pages you edit may include your user id and the date of your edit. We will also keep a history of all edits and changes.

Cookies and Other Technologies


GEPARD's websites, online services, interactive applications, email messages, and advertisements may use "cookies" and other technologies such as pixel tags and web beacons. These technologies are essential for some server applications to work, like e.g. but not restricted to a Wiki or a File Up- and Download application.

We respect your privacy, and only use cookies for the technical functioning of this website, in accordance with [EU legislation on cookies](#) and the [EU Opinion on Cookie Consent Exemption](#). We do NOT use them for any sort of user analysis or advertisement.

Many web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website. Registered users must have cookies enabled in order to log-in.

The underlying Wiki software uses the following 4 cookies:

Cookie: DokuWiki

The standard PHP session identifier. Used to hold temporary data and to avoid  CSRF attacks.

- Importance: necessary
- Typical content: random ID
- Expires: at the end of the browser session

Cookie: DOKU_PREFS

Used for remembering helpful user preferences, like the size of the editor textarea.

- Importance: functional
- Typical content: name/value pairs in plain text
- Expires: at the end of a browser session

Cookie: DW<md5-hash>

Used for authentication after login. This holds the necessary data to (re)login a previously authenticated user.

- Importance: necessary for anyone who needs to log in
- Typical content: encrypted username and password
- Expires: at the end of a browser session

Cookie: cookielaw

Sets a flag if user has accepted storing of cookies.

- Importance: minor
- Typical content: "1" if cookies have been accepted
- Expires: at the end of the browser session

Protecting your personal information

We understand that the security of your personal information is very important. We provide reasonable administrative, technical, and physical security controls to protect your personal information.

All sensitive data and user logins are hosted on a secure HTTPS server using Secure Socket Layer (SSL) and an internationally acknowledged SSL certificate. This technology protects the confidentiality of your personal information and data while they are transmitted over the Internet. However, despite all efforts, no security controls worldwide can be guaranteed to be a 100% effective, and therefore, GEPARD cannot fully warrant the security of your personal information.

All services and features offered on GEPARD websites are hosted on virtual machines managed by an Internet Service Provider (ISP). GEPARD has sole root access to these servers but no control where these servers are located and where they are backup-ed to. We trust our ISP to have installed proper measures against unauthorized access, disclosure, alteration, and destruction.

Disclosure to Third Parties

GEPARD does not disclose your personal data to Third Parties unless

- you explicitly entitle us to do so (no hidden defaults for such entitlement)
- you put information into an area shared with other users
- it is necessary by law, legal process, litigation, and/or requests from public and governmental authorities within or outside your country of residence
- for purposes of national security, law enforcement, or other issues of public importance, disclosure is necessary or appropriate
- if necessary to enforce our terms and conditions or protect our operations or users.

In the event of a merger or sale we may transfer any and all data and systems to the relevant third party. In case of a reorganization of the company all data, contracts, rights and duties may be passed to the legal successor. Registered users will be notified in such case.

Links to other websites

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over other websites. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites, and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may request details of personal information that we hold about you. A small fee will be payable to process your request. If you need a copy of the information held on you please write to the address below.

If you believe that any information we are holding on you is incorrect or incomplete, please write to us as soon as possible to the address below. We will promptly correct any information found to be incorrect.

You may also request us to delete any personal information about you from the web. But you acknowledge that this will also require the deletion of your related log-in accounts.

Contact

Related to the Terms of Use and Privacy Policy:

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[Impressum](#)